

The DTS Group Privacy Policy

Last Modified: May 30th 2026

1. Introduction

The DTS Group (including brands – DTS Transportation, ZBest Worldwide, HQ Limo, All Stretched Out and ELT Limo) provides ground transportation services to people in the Baltimore, Maryland, and the greater Washington, D.C. At The DTS Group the privacy and security of our customers and visitors are of paramount importance. The DTS Group is committed to protecting the data you share with us. This privacy policy explains how The DTS Group processes information that can be used to directly or indirectly identify an individual (“Personal Data”) collected through use of its website and system.

For the purposes of this policy, The DTS Group defines the term “Customer” as an entity with which The DTS Group has an established relationship and the term “Visitor” as an individual that visits our front-end website (for example (thedtsgroup.com)).

Any information stored within The DTS Groups system is treated as confidential. All information is stored securely and is accessed by authorized personnel only. The DTS Group implements and maintains appropriate technical, security and organizational measures to protect Personal Data against unauthorized or unlawful processing and use, and against accidental loss, destruction, damage, theft or disclosure.

2. Collection and use

2.1 General

The following sections cover the specifics of each of the two groups from which data is collected: website Visitors and Customers.

2.2 Website Visitors

If you are a Visitor to our website only, and not a customer, then this section is relevant for you.

By visiting this website, you consent to the collection and use of your Personal Data as described herein. If you do not agree with the terms set out herein, please do not visit this website. If required by applicable law, we will seek your explicit consent to process Personal Data collected on this website or volunteered by you. Kindly note that any consent will be entirely voluntary. However, if you do not grant the requested consent to the processing of your Personal Data, the use of this website may not be possible.

The DTS Group may collect, record and analyze information of Visitors to its website. We may record your IP address and use cookies. The DTS Group may add information collected by way of pageview activity. Furthermore, The DTS Group may collect and process any Personal Data that you volunteer to us in our website's forms, such as when you sign up for information and newsletters. If you provide The DTS Group with your social media details, The DTS Group may retrieve publicly available information about you from social media.

Such Personal Data may comprise your IP address, first and last name, your postal and email address, your telephone number, your job title, data for social networks, interest in The DTS Group services, and certain information about the company or group you are working for or representing if applicable (company or group name and address, size) as well as information.

The DTS Group gathers data about visits to the website, including numbers of Visitors and visits, Geo-location data, length of time spent on the site, pages clicked on or where Visitors have come.

2.2.1 Purpose of processing personal data

The DTS Group uses the collected data to communicate with Visitors, to customize content for Visitors, to show ads on other websites to Visitors, and to improve its website by analyzing how Visitors navigate its website.

2.2.2 Sharing personal data

The DTS Group may also share such information with service vendors or contractors in order to provide a requested service or transaction or in order to analyze the Visitor behavior on its website.

SMS Consent and Data Usage

We are committed to protecting your privacy and the security of your personal and mobile information. Your personal and mobile data will never be shared with third parties for marketing purposes under any circumstances. Your data will not be transferred to external organizations. We maintain strict internal controls and monitoring to prevent unauthorized access, use, or sharing of your information. Our team is trained to uphold these standards and we regularly review our processes to ensure your data remains secure.

If you receive SMS communications from us and wish to opt out, you may do so at any time by following these instructions:

- Reply to any SMS message with the word "STOP" to unsubscribe from future messages.

- For further assistance, contact our support team using the contact information provided on our website. Your privacy and trust are our top priorities. If you have any questions about our privacy practices, please refer to the contact details provided on our website:

<https://dtstransportation.com/>

DTS Transportation, may send you conversational messages related to your use of our services. Message frequency may vary. On average, you may receive 4-6 messages per month. Message and data rates may apply. To opt out of receiving messages, reply STOP at any time. For assistance or more information, reply HELP. For details on how we handle your information, please review our privacy policy at <https://dtstransportation.com/>

2.2.3 Cookies

Cookies are small pieces of information sent by a website to a Visitor's hard disk. Cookies cannot be used to run programs or deliver viruses to your computer. By continuing to visit the website, you agree to the placement of cookies on your device. If you choose not to accept our cookies, we cannot guarantee that your experience will be as fulfilling as it would otherwise be. We may also place cookies from third parties for functional and marketing purposes. The use of cookies is widespread and benefits the surfer.

2.2.4 Links to other sites

Please be aware that while visiting our site, Visitors can follow links to other sites that are beyond our sphere of influence. The DTS Group is not responsible for the content or privacy policy of these other sites.

3. Retention and deletion

The DTS Group will not retain data longer than is necessary to fulfill the purposes for which it was collected or as required by applicable laws or regulations. The DTS Groups customers have control of the purpose for collecting data, and the duration for which the Personal Data may be kept. Customers with an active account will therefore have the responsibility to delete data when required. When a Customer's account is terminated or expired, all Personal Data collected through our system will be deleted, as required by applicable law.

4. Acceptance of these Conditions

We assume that all Visitors of our website and Customers of The DTS Group have carefully read this document and agree to its contents. If someone does not agree with this privacy policy, they should refrain from using our website and services. We reserve the right to change our privacy policy as necessity dictates. Continued use of The DTS Group website

after having been informed of any such changes to these conditions implies acceptance of the revised privacy policy.

5. Our Legal Obligation to Disclose Personal Information

We will reveal a Customer's personal information without his/her prior permission only when we have reason to believe that the disclosure of this information is required to establish the identity of, to contact or to initiate legal proceedings against a person or persons who are suspected of infringing rights or property belonging to The DTS Group or to others who could be harmed by the user's activities or of persons who could (deliberately or otherwise) transgress upon these rights and property. We are permitted to disclose personal information when we have good reason to believe that this is legally required.

7. The DTS Groups Data Protection Contact Information

The DTS Group can be reached at the following address:

The DTS Group
Attn: Willie Cook
15210 Dino Dr.
Burtonsville, MD 20866
1-800-914-2855
willie@thedtsgroup.com

8. For Further Information

If you have any further questions regarding the data The DTS Group collects, or how we use it, then please feel free to contact by email <mailto:customerservice@thedtsgroup.com>

15210 Dino Dr.
Burtonsville, MD 20866
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